

## **SDI-R (3.0) Website Privacy Statement**

This document was last updated on March 29, 2009 and applies to the beta version of online SDI-R 3.0 found at [www.recoveryzone.com](http://www.recoveryzone.com).

### **1. ACKNOWLEDGEMENT AND ACCEPTANCE OF TERMS**

Recovery Zone Services, Inc. is committed to protecting your privacy and the anonymity of your clients. This Privacy Statement sets forth our current privacy practices with regard to the information we collect when you or your computer interact with our website. By accessing [www.recoveryzone.com](http://www.recoveryzone.com), you acknowledge and fully understand Recovery Zone's Privacy Statement and freely consent to the information collection and use practices described in this Website Privacy Statement.

### **2. PARTICIPATING MERCHANT POLICIES**

No merchant or sponsor advertising on this site will be given access to any of your personal information.

### **3. INFORMATION WE COLLECT AND HOW WE USE IT**

Recovery Zone collects certain information from and about its users three ways: directly from our Web Server logs, the user, and with Cookies.

#### **a. Web Server Logs.**

When you visit our Website, we may track information to administer the site and analyze its usage. We will track the information provided by your clients in the SDI-R in order to build a research database. Beyond general demographics, no personal or other identifying information will ever be requested of a client, thereby insuring complete anonymity.

#### **b. Use of Cookies**

Recovery Zone reserves the right to share aggregated site statistics with research partners, but does not allow other companies to place cookies on our website unless there is a temporary, overriding customer value (such as merging into [recoveryzone.com](http://recoveryzone.com) a site that relies on third-party cookies).

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies. If you reject cookies by changing your browser settings then be aware that this may disable some of the functionality on our Website.

### **c. Personal Information Users**

Visitors to our SDI-R web page cannot currently register to purchase services. Once the SDI-R beta testing phase is complete and the final version is launched, therapists will be able to purchase tests on behalf of their clients. Clients or patients will not be permitted to use the SDI-R without the express authorization of his/her therapist. Clients will never be asked to provide any personal information such as name, address, email, telephone number or facsimile number, account number and other relevant information. You will not be asked to disclose personal information to us so that we can provide assistance and information to you. In the event that such data may be warranted in order to provide online technical support and troubleshooting, it will be the therapist's responsibility to gather the necessary data and report it to the technology department at Recovery Zone.

### **4. SSL SECURITY CERTIFICATE**

All data provided by you or your client on this website is encrypted with an SSL certificate, thus providing privacy and insuring anonymity.

### **5. CHANGES TO THIS STATEMENT**

Recovery Zone has the discretion to occasionally update this privacy statement. When we do, we will also revise the "updated" date at the top of this Privacy page. We encourage you to periodically review this privacy statement to stay informed about how we are helping to protect the personal information we collect. Your continued use of the service constitutes your agreement to this privacy statement and any updates.

### **6. CONTACTING US**

If you have questions regarding our Privacy Statement, its implementation, failure to adhere to this Privacy Statement and/or our general practices, please contact us at [mharkin@recoveryzone.com](mailto:mharkin@recoveryzone.com) or mail to:

Recovery Zone Services, Inc.  
**Attention: Privacy Statement Personnel**  
P O Box 3172  
Carefree, Arizona 85377

Recovery Zone will use commercially reasonable efforts to promptly respond and resolve any problem or question.